



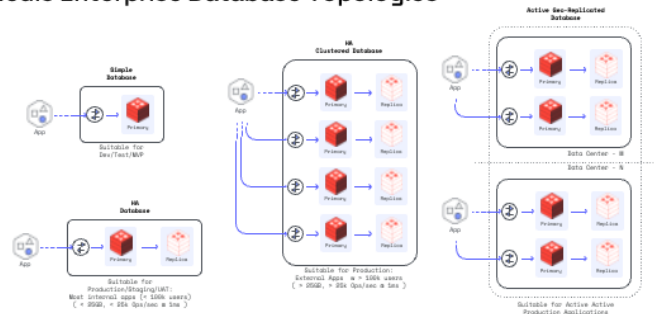
Redis Resident Engineer Service Package

The goal of Professional Services at Redis is for our customers to fully realize the value of their product subscriptions. The Resident Engineer service package enables you to augment your team's expertise with Redis consulting experts who can fill skills gaps and provide additional resource capacity. Redis Resident Engineer engagements are available in 6 and 12 month durations with remote delivery and onsite travel possible when expenses are paid by customer. The Resident Engineer's focus is to provide a high level of engagement for core deployment and application development tasks and activities, including but not limited to Redis Software architecture and design planning, application development best practices, migration support and knowledge transfer for Redis products. Bringing the most specialized skills in the industry to your company, the Resident Engineer focuses on all technical aspects of your Redis initiatives. All services are delivered during standard business hours.

Redis Software Operations Services

- * Operator Training Classes
- * Architecture Planning & Reviews
- * Installation & Upgrade Assistance
- * Cluster Deployment Automation
- * Advanced Monitoring & Alerting
- * Database Provisioning Automation
- * Redis Data Integration
 - Promote and propagate data sets

Redis Enterprise Database Topologies



Redis Enterprise Developer Services

- * Developer Training Classes
- * Application Code Reviews
- * Redis Developer Bootcamp
 - Use case and requirements discovery
 - Identify reference solution for use case
 - Benchmark & analyze performance
 - Optimal solution recommendations
- * Consulting Assistance

Redis Use Cases

